

**Company Background:**

DGB Bank is a licensed commercial bank in Cambodia and a member of DGB Financial Group in Korea listed on Korea Stock Exchange. Candidates meeting the following conditions are kindly invited for interview to join the Bank.

**Job Title: IT Support Officer.**  
**Base in Phnom Penh, Head Office**

**Responsibilities:**

- Logging all service requests and updating tickets as needed.
- Provide timely and effective technical support on the day-to-day of IT operational work.
- Monitor network connectivity and system monitoring.
- Install and configure computer hardware operating system, application and network.
- Maintain inventory IT assets.
- Set up workstations with computers and necessary peripheral devices (such as printers, scanners, setting up accounts for new users, etc.).
- Repairing and replacing IT equipment as necessary.
- Perform software review for endpoint frequently.
- Resolve problem and support user as per service tickets within SLA
- Troubleshooting system and network problems, diagnosing and solving hardware or issue problems.
- Test and evaluate new technology under IT task.
- Another task as per assigned by manager.

**Requirements:**

- Bachelor's Degree in computer science or an equivalent qualification.
- At least 2 years' experience working as helpdesk support.
- Experience in WAN, LAN and Domain System controller.
- Good Communication, problem solving and analytic skill
- Ability to organize and work under pressures.

**Remunerations:**

Competitive salary with benefit packages, including two months bonus of basic salary, lunch allowance, insurance, uniform, etc.

**How to apply:**

CV with Cover letter to the following address: N° 689B, Kampuchekrom Blvd., Sangkat Teuk Laak I, Khan Toul Kork, Phnom Penh, Cambodia. Tel: 023 999 990, Email: [hr@dgbcamodia.com](mailto:hr@dgbcamodia.com) Only short-listed candidates will be invited for interview.